Support services in the Northern Territory

If you or someone else is in immediate danger, call 000.

POLICE

If you or someone else is in immediate danger, call **000**.

You can also call the police on **131 444** to report a crime after it has happened.

pfes.nt.gov.au/police

LEGAL SERVICES

Service	Contact	About
Central Australian Women's Legal Service (CAWLS)	1800 684 055 cawls.org.au	Free legal service for women in the Central Australia and Barkly regions of the NT. CAWLS provides free legal advice for all women in Central Australia and can help with information about legal issues, legal advice and representation, referral to support services, community legal education and law reform advocacy.
Katherine Women's Information and Legal Service (KWILS)	1800 620 108 kwils.com.au	A not-for-profit Community Legal Centre based in Katherine, providing women in the Katherine and Big Rivers regions, both Indigenous and non-Indigenous, access to free and professional legal services. KWILS provides community legal education and undertakes advocacy and law reform, and provides outreach services to remote women in the Katherine region.
Darwin Community Legal Service (DCLS)	1800 812 953 dcls.org.au	A free, confidential service that provides legal services across the Northern Territory. DCLS offers a range of general and specialist services, including the Tenants' Advice Service, Seniors and Disability Rights Service, and Veteran's Legal Service.
North Australian Aboriginal Family Legal Services (NAAFLS)	1800 041 998 naafls.com.au	A Family Violence Prevention Legal Service that provides culturally sensitive legal assistance, casework, advice, support and a counselling service to Aboriginal and Torres Strait Islander peoples who are victims/survivors of family violence or sexual assault across the Top End, East Arnhem, and Big Rivers regions of the NT.
North Australian Aboriginal Legal Services (NAAJA)	1800 898 251 naaja.org.au	An Aboriginal Legal Service providing a range of legal services for Indigenous people across the Northern Territory, including legal help (criminal and civil law), community legal education and advocacy for the rights of Aboriginal people before the law.
NT Legal Aid Commission	1800 019 343 legalaid.nt.gov.au	Provides free and confidential legal services to people across the Northern Territory. They provide legal advice and representation (subject to eligibility) in criminal, family, and civil law, duty lawyer services, family dispute resolution, community legal education and contribute to policy and law reform.

SUPPORT SERVICES

Service	Contact	About
Lifeline	13 11 14 lifeline.org.au	Lifeline provides all Australians experiencing a personal crisis with access to online, phone and face-to-face crisis support and suicide prevention services.
1800RESPECT	1800 737 732 1800respect.org.au	1800RESPECT is a 24-hour confidential information, counselling and support service for people impacted by sexual assault, domestic and family violence, or abuse.

Service	Contact	About
Dawn House	(08) 8945 1388 dawnhouse.org.au	Dawn House Inc provides services to women and children escaping domestic and family violence in Darwin with the women's shelter, domestic violence community education service, and domestic violence support, including counselling.
Darwin Aboriginal and Islander Women's Shelter (DAIWS)	(08) 8945 2284	DAIWS provides safe and culturally appropriate services for Aboriginal and Torres Strait Islander women who are homeless or escaping family violence. The services provided include support, referral, outreach and domestic violence crisis accommodation.
Ironbark Indigenous Support	(08) 8931 6600 ironbark.org.au	Ironbark Indigenous Support (IIS) is an Aboriginal & Torres Strait Islander specific Domestic and Family Violence support service in the Darwin and Palmerston areas (including the Town Camps). IIS facilitate support to clients/families who are experiencing DFV or who have in the past and provide Intensive Case Management and collaboration with other support services, establish supported referral pathways relevant to the client's needs, and advocacy.
YWCA Domestic and Family Violence Centre	(08) 8932 9155	Provides crisis accommodation and case-management support for families escaping domestic violence. Support includes advocacy, referral and assistance with attending legal appointments, court hearings, Centrelink services and other support services. Outreach support is also provided for families not accommodated at the centre.
Ruby Gaea	(08) 8945 0155 rubygaea.net.au	Ruby Gaea provides specialist post-initial trauma sexual assault counselling, education and training service.
Sexual Assault Referral Centre (SARC)	(08) 8922 6472 nt.gov.au/wellbeing/hospitals-health-services/sexual-assault-referral-centres	The Darwin Sexual Assault Referral Centre (SARC) provides medical, forensic and counselling services to anyone who may have experienced any form of sexual assault (acute, recent or historical). Services available to adults and children (female and male). There is no fee for services.
Catherine Booth House	(08) 8981 5928 salvationarmy.org.au	Catherine Booth House is a safe crisis centre for women 18 years and over. It provides crisis accommodation and intensive case management for women at risk or experiencing family and domestic violence.
The Domestic Violence Legal Service	(08) 8999 7977 dvls.nt.gov.au	The Domestic Violence Legal Service is a free service for victims and people at risk of domestic and family violence. DVLS provides confidential legal advice and representation services for domestic violence order (DVO) matters, including a duty lawyer service and community legal education.
eSafetyWomen	esafety.gov.au/women	eSafetyWomen is designed to empower Australian women to take control of their online experiences. The eSafetyWomen resources aim to help women manage technology risks and abuse by giving women the tools they need to be confident when online.
Amity Community Services	1800 684 372 (business hours) amity.org.au	Amity Community Services is an incorporated non-government community organisation providing a range of services pertaining to behaviours of habit, including alcohol and other drugs, and gambling.
Anglicare NT	(08) 8985 0000 anglicare-nt.org.au	Anglicare NT is one of the largest providers of government-funded welfare, social justice and community development programs in the Northern Territory. They provide programs and support including Family Dispute Resolution (Mediation), Counselling Services, Financial Counselling Services, Family and Parenting Support, and Housing and Tenancy Support.
Australian Red Cross – Darwin	(08) 8924 3900 redcross.org.au	The Australian Red Cross provides migration support services, disaster response, and community services including The Shak (youth centre).
CatholicCare NT	(08) 8944 2000 catholiccarent.org.au	CatholicCare NT offers programs and services including counselling and separation services, mental health services, financial wellbeing and capability programs, and housing support services.
Danila Dilba	(08) 8942 5400 ddhs.org.au	Danila Dilba Health Service is an Aboriginal community-controlled organisation providing culturally-appropriate, comprehensive primary health care and community services to Biluru (Aboriginal and Torres Strait Islander) people in the Yilli Rreung (Greater Darwin) region of the Northern Territory.

Service	Contact	About
Family Planning Welfare Association NT	(08) 8948 0144 fpwnt.com.au	Family Planning Welfare Association of the NT (FPWNT) provides comprehensive reproductive and sexual health care, education and training.
headspace	(08) 8931 5999 headspace.org.au/headspace-centres/darwin	headspace is a free and confidential service where young people aged between 12 and 25 can access qualified youth mental health professionals. headspace offers free services that can help you with your mental health and wellbeing, as well as provide assistance in accessing education, employment services and alcohol and other drug services.
Larrakia Nation	(08) 8948 3733 larrakia.com	Larrakia Nation is an Aboriginal organisation providing representation for the Larrakia people, the traditional owners of Darwin, and services for Aboriginal people in the region including community services, homelessness support, and land and sea monitoring.
Mission Australia	(08) 8935 0900 missionaustralia.com.au	Mission Australia's integrated nationwide services help people find safe and affordable housing, support disadvantaged children and families, empower troubled young people, assist people with mental illness and disability, and more.
13YARN	13 92 76	Aboriginal and Torres Strait Islander crisis support.
QLife	1800 184 527	Anonymous LGBTIQ+ peer support and referral.
Relationships Australia NT	1800 650 276 nt.relationships.org.au	Relationships Australia NT offer a broad range of counselling and mediation services to individuals, families and communities throughout the Northern Territory.
Somerville	(08) 8920 4100 somerville.org.au	Somerville Community Services Inc is a non-government, not-for-profit, youth, family and community welfare organisation indigenous to the Northern Territory providing disability and family services.
YWCA Darwin	(08) 8936 0500 ywca.org.au	YWCA Darwin is a non-religious organisation that achieves positive change by providing advocacy, programs and services for women, families and young people in Darwin, including parenting support programs, and a youth diversion program.
Kids Helpline	1800 551 800	If you're between 5 and 25 and you're feeling depressed, worried, sad, angry or confused about things like your studies or personal relationships, Kids Helpline offers free 24-hour, 7-day telephone counselling support (anonymous if you prefer).
Beyond Blue	1300 22 4636 beyondblue.org.au	Beyond Blue provides a confidential phone or online service offering support and counselling by trained mental health professionals.
Blue Knot Foundation	1300 657 380 (9am–5pm Mon–Sat) blueknot.org.au	Blue Knot Helpline and Redress Support Service provides specialist trauma counselling, support, information and referrals to adults who have experienced childhood trauma.
NT Mental Health Line	1800 682 288 (24/7) nt.gov.au/wellbeing/mental-health/24-hour-mental-health-hotlines	A free, confidential telephone service for crisis help or support for anyone experiencing a mental health issue, or those concerned about another person's mental health.
Child Protection Hotline	1800 700 250 (24/7)	A telephone service that you can contact if you have concerns for the safety and wellbeing of a child in the NT.
ReachOut	au.reachout.com	An online service that provides information, support and resources about mental health issues for young people and their parents.
Drug Info	1300 85 8584 druginfo.adf.org.au	Drug Info is a service provided by the Australian Drug Foundation that offers information about alcohol and other drugs and prevention of related harms.
ShelterMe	shelterme.org.au	ShelterMe is an online directory of services for homeless Territorians, operated by NT Shelter and funded by the NT Government.
Tangentyere Council – Tangentyere House (Safe House)	(08) 8951 4222 tangentyere.org.au	Safety programs integrated with Community and Emergency Assistance programs. Programs include Family Violence Prevention, Men's Behaviour Change, Men's Outreach, Assessment and Referral Services, Tangentyere Women's Family Safety Group, Men's Family Safety Group, Domestic Violence Specialist Children's Service, Integrated Support Program, and Night and Youth Patrol.

Service	Contact	About
Wurli-Wurlinjang Health Service – Community Services	(08) 8972 9100	Aboriginal Health Service based in Katherine NT. The Wellbeing, SEWB and Mental Health Services deliver individualised, holistic intervention, treatment and management services to Aboriginal and Torres Strait Islander people of the Katherine Region, and community engagement activities that promote socially and emotionally healthy lifestyles.
Ngaanyatjarra Pitjantjatjara Yankunytjatjara (NPY) Women's Council – Domestic and Family Violence Service (Alice Springs)	(08) 8958 2345	Works with families to live safe and happy lives. Supports families to overcome cycles of violence, with care and respect. Takes referrals for women living on the NPY lands who have experienced the impacts of violence from an intimate partner, family member, or other forms of lateral violence.
Women's Safety Services of Central Australia (WoSSCA)	Crisis: (08) 8952 6075 Outreach: (08) 8953 7648	Support services for all women and children in Central Australia who have experienced or are at risk of experiencing domestic, family and sexual violence. This includes trans women, non-binary people and women in same-sex relationships.
Galiwin'ku Women's Space	0447 504 362 **info@gwspace.com.au**	Combines Yolŋu and Balanda laws and processes to address domestic and family violence through early intervention, crisis support, rehabilitation and healing.
One Tree Community Services Inc – Wadeye Safe House	(08) 8978 1020 **wadeyesafehouse@onetree.org.au**	Based in Wadeye, provides a 24-hour service, 365 days a year. Emergency accommodation and support for women and children experiencing domestic violence.
Miwatj Health Aboriginal Corporation – Social & Emotional Wellbeing (SEWB)	(08) 8939 1900 **execsec@miwatj.com.au**	Assists communities in dealing with family violence, clan conflict, self-harm, alcohol and drug misuse through crisis intervention, early intervention and prevention. On the Gove Peninsula (Yirrkala, Gunyaŋara, Galupa, Birritjimi and Nhulunbuy), the Raypirri Rom Wellbeing Program helps maintain the safety and wellbeing of families.
Mabunji Aboriginal Resource Association – Borroloola Safe House	(08) 8947 6700 **mabunji.safehouse1@bigpond.com**	Crisis accommodation for women and their children who are experiencing domestic violence. Twenty-four-hour contact is available.
NTG – Department of Children & Families – Anmatjere (Ti-Tree) Safe House	(08) 8956 9019	Short-term accommodation and support for women and their children in crisis or escaping domestic violence.
NTG – Department of Children & Families – Groote Eylandt: Angurugu Safe House	0488 490 427	Short-term accommodation and support for women and their children in crisis or escaping domestic violence.
NTG – Department of Children & Families – Wurrumiyanga (Nguiu) Safe House	(08) 8970 9161	Short-term accommodation and support for women and their children in crisis or escaping domestic violence.
NTG – Department of Children & Families – Beswick/ Wugularr Safe House	(08) 8975 4464	Short-term accommodation and support for women and their children in crisis or escaping domestic violence.
NTG – Department of Children & Families – Lajamanu Safe House	(08) 8975 0373	Short-term accommodation and support for women and their children in crisis or escaping domestic violence.
NTG – Department of Children & Families – Kalkarindji Safe House	(08) 8975 1179	Short-term accommodation and support for women and their children in crisis or escaping domestic violence.
NTG – Department of Children & Families – Ngukurr Safe House	(08) 8975 4434	Short-term accommodation and support for women and their children in crisis or escaping domestic violence.
NTG – Department of Children & Families – Yarralin Safe House	(08) 8975 1103	Short-term accommodation and support for women and their children in crisis or escaping domestic violence.
NTG – Department of Children & Families – Yuendumu Safe House	0448 394 790	Short-term accommodation and support for women and their children in crisis or escaping domestic violence.

Service	Contact	About
NTG – Department of Children & Families – Maningrida Safe House	(08) 8979 5861	Short-term accommodation and support for women and their children in crisis or escaping domestic violence.
NTG – Department of Children & Families – Ramingining Safe House	(08) 8979 7879	Short-term accommodation and support for women and their children in crisis or escaping domestic violence.
NTG – Department of Children & Families – Ntaria Hermannsburg Safe House	(08) 8954 9151	Short-term accommodation and support for women and their children in crisis or escaping domestic violence.
Department of Health – Sexual Assault Referral Centre	(08) 8922 6472 **nt.gov.au/wellbeing/hospitals-health-services/sexual-assault-referral-centres**	Sexual assault referral centres (SARC) can give you support if you have experienced sexual assault. Sexual assault can be verbal harassment, unwanted touching or an attack.
Tennant Creek Women's Refuge	(08) 8962 1940 **refuge@tcwr.org.au**	Support services and crisis accommodation, outreach and counselling for women and accompanying children who are victims or in fear of family/domestic violence.
Barkly Regional Council – Ali Currung Safe House	(08) 8964 1967 **reception@barkly.nt.gov.au**	Emergency accommodation related to domestic, family and community violence on a 24/7 basis. Also provides outreach support for at-risk women and children with information, support and referrals.
Barkly Regional Council – Elliott Safe House	(08) 8969 3901 **reception@barkly.nt.gov.au**	Emergency accommodation related to domestic, family and community violence on a 24/7 basis. Also provides outreach support for at-risk women and children with information, support and referrals.
One Tree Community Services Inc – Gunbalanya Women's Safe House	0487 917 157 **gunbalanyasafehouse@onetree.org.au**	Crisis accommodation and support for women and children experiencing family, domestic and sexual violence. Uses a 24/7 on-call model, operating 365 days a year.
Desert Knowledge Australia – Respected Women	(08) 8959 6000 **info@dka.com.au**	A co-designed, primary prevention program for women to address domestic, family and sexual violence (DFSV). Workshop-based program raising awareness, educating participants on how to access help, and reinstating the authority of Elders using storytelling.
Our Watch	(03) 8692 9500 **ourwatch.org.au**	Access practical tools and information to help you promote gender equality and prevent violence against women.
Northern Lights Community Services – Domestic Violence Shelter	0421 502 750 **operations@nlcs.org.au**	Provides safety, support and a pathway to recovery for women and children who have experienced domestic violence through the Haven of Hope program, offering shelter and welfare services.

This list was supplied for the Respect at Batchelor page. Contact details were current as at November 2026. Always check the service's website or call ahead where possible, as hours and numbers can change.